

**General Circular pursuant to the Health Insurance Law (No 11 of 2013) of the Emirate of Dubai  
eClaimLink General Circular Number 03 of 2019 (GC 03/2019)**

Subject of this General Circular	<b>Iranian Hospital Dubai eClaimLink Accounts Reinstatement</b>
Applicability of this General Circular	This notice applies to all HIPs (Both insurers and TPAs) and for the information of all HIIPs.
Purpose of this General Circular	The General Circular serves to reiterate the eClaimLink account status of Iranian Hospital Dubai and its subsidiaries
Authorized by	Saleh Al Hashimi, Adviser – CEO Office, Dubai Health Insurance Corporation
Drafted by	Mihtab Mohamed El Mubarak, Dubai Health Insurance Corporation, Dubai Health Authority
This document replaces	Not Applicable
This document has been replaced by	Not Applicable
Publication date	April 2nd 2019
Effective date of this General Circular	Immediately
Grace period for compliance	None

**Preamble**

The General Circular serves to:

- Reiterate the eClaimLink account status of Iranian Hospital Dubai and its subsidiaries.
- Provide clear instructions to Healthcare Payers (Payers) and Third Party Administrators (TPAs) on the processing of claims with encounter data prior to suspension and following reinstatement.

**eClaimLink Status**

- This General Circular serves to reiterate to all HIPs (Both insurers and TPAs) and for the information of all HIIPs, that the eClaimLink accounts of the facilities listed below have been reinstated, effective Wednesday 2/27/2019 3:31 PM as per the ISAHD communication shared with the market.

eClaimLink ID	Name
<b>DHA-F-0001219</b>	<b>Iranian Hospital Dubai</b>
<b>DHA-F-0001288</b>	<b>Safa Clinic Iranian Hospital Dubai</b>
<b>DHA-F-0001972</b>	<b>Iranian Hospital Pharmacy</b>

- As a result, Dubai health Insurance Corporation (DHIC) expects and instructs all HIPs, contracted or non-contracted, to resume insurance claim processing with Iranian Hospital Dubai and its subsidiaries without delay or hindrance.
- All valid and intimated encounters prior to the suspension notice shared with the market on Tuesday, November 13, 2018 5:33 PM, are to be processed without delay or hindrance.